

Blomberg Washer: Quick Diagnostic Card

5 warning signs and what they usually mean

Symptom, likely cause, and next step

1 Won't start or stops mid-cycle

Often a door lock that isn't confirming closed, a control board communication issue, or a worn drive belt.

2 Water pooling under or around the machine

Check the door boot seal for tears or buildup, and the drain hose connection at the back.

3 Drum shaking, banging, or walking during spin

Confirm the machine is level first. If it still shakes, suspension parts or counterweights may be worn.

4 Laundry smells musty even after washing

Usually mold or mildew in the gasket folds, detergent drawer, or drain pump filter, not a mechanical fault.

5 Control panel keeps showing an error code

A code that clears on restart is often minor. A code that repeats points to a real fault worth diagnosing.

Before you call: what to check yourself

A Unplug the machine first

Every check below should start with the washer disconnected from power.

B Check the door seal and drum for debris

Coins, underwire, or small items can cause noise, smell, or drainage issues.

C Confirm the machine is level

A basic bubble level on top of the machine rules out the most common cause of shaking.

D Write down the exact error code

Note it before resetting the cycle so a technician has accurate information.

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